

Saffron Walden Website Accessibility Statement

Accessibility Statement for Saffron Walden Town Council

Go to AbilityNet to find advice on making your device easier to use if you have a disability.

How Accessible this Website Is

We know some parts of this website may not be fully accessible.

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader

What to do if you cannot access parts of this Website

If you need information on this website in a different format we will happily provide it. Please contact the clerk to the Town Council, either via email or telephone, with all such requests and we will get back to you as soon as possible:

- clerk@saffronwalden.gov.uk
- call 01799 516501

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or if you think we are not meeting accessibility requirements, please contact the Town Clerk about the issue by emailing: clerk@saffronwalden.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, **contact the Equality Advisory and Support Service** (EASS).

Technical information about this website's accessibility

This website is partially compliant with the **Web Content Accessibility Guidelines version 2.1** AA standard, due to the non-compliances listed below.

Many of our older PDFs do not meet accessibility standards. For example, they may not be structured so they are accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2.

From September 2020 any new documents loaded onto the website will include the following: Alternative text to be provided with visuals; meaningful hyperlink text added; colour not used to convey information; sufficient contrast is used for text and background colours; built in headings and styles are used; table structures to be simple with column header information.

The accessibility regulations do not require us to fix PDFs or other documents published before 23rd September 2018 if they are not essential to providing our services. For example, we do not plan to fix copies of minutes.

What we're doing to improve accessibility

- Regularly monitoring the accessibility of our website
- Making our PDF documents as accessible as possible
- Continue to work to resolve all identified accessibility issues which are within our control and will release them to the website as soon as they are completed.

Saffron Walden Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. This website is

partially compliant with the Web Content Accessibility Guidelines Version 2.1 AA standard.

This statement was prepared on 1st July 2022.

For technical information about this website's accessibility and the Website Accessibility Statement from our website provider, contact <https://tela.uk/>